Federal Reserve System

location on or at the automated teller machine; and

- (2) Screen or paper notice. Provide the notice required by paragraphs (b)(1) and (b)(2) of this section either by showing it on the screen of the automated teller machine or by providing it on paper, before the consumer is committed to paying a fee.
- (d) Temporary exemption. Through December 31, 2004, the notice requirement in paragraph (c)(2) of this section does not apply to any automated teller machine that lacks the technical capability to provide such information.
- (e) Imposition of fee. An automated teller machine operator may impose a fee on a consumer for initiating an electronic fund transfer or a balance inquiry only if
- (1) The consumer is provided the notices required under paragraph (c) of this section, and
- (2) The consumer elects to continue the transaction or inquiry after receiving such notices.

[Reg. E, 66 FR 13412, Mar. 6, 2001]

§ 205.17 Requirements for electronic communication.

- (a) Definition. Electronic communication means a message transmitted electronically between a financial institution and a consumer in a format that allows visual text to be displayed on equipment, for example, a personal computer monitor.
- (b) General rule. In accordance with the Electronic Signatures in Global and National Commerce Act (the E-Sign Act), 15 U.S.C. 7001 et seq., and the rules of this part, a financial institution may provide by electronic communication any disclosure required by this part to be in writing.
- (c) Address or location to receive electronic communication. A financial institution that uses electronic communication to provide disclosures required by this part shall:
- (1) Send the disclosure to the consumer's electronic address; or
- (2) Make the disclosure available at another location such as an Internet web site; and
- (i) Alert the consumer of the disclosure's availability by sending a notice to the consumer's electronic address (or to a postal address, at the financial

institution's option). The notice shall identify the account involved and the address of the Internet web site or other location where the disclosure is available; and

- (ii) Make the disclosure available for at least 90 days from the date the disclosure first becomes available or from the date of the notice alerting the consumer of the disclosure, whichever comes later.
- (d) Redelivery. When a disclosure provided by electronic communication is returned to a financial institution undelivered, the financial institution shall take reasonable steps to attempt redelivery using information in its files
- (e) Persons other than financial institutions. Persons other than a financial institution that are required to comply with this part may use electronic communication in accordance with the requirements of § 205.17, as applicable.

[Reg. E, 66 FR 17793, Apr. 4, 2001]

APPENDIX A TO PART 205—MODEL DISCLOSURE CLAUSES AND FORMS

TABLE OF CONTENTS

- A-1—MODEL CLAUSES FOR UNSOLICITED ISSUANCE (§ 205.5(b)(2))
- A-2—MODEL CLAUSES FOR INITIAL DISCLO-SURES (§ 205.7(b))
- A=3—Model forms for error resolution notice (§§ 205.7(b)(10) and 205.8(b))
- A-4—Model form for service-providing institutions ($\S 205.14(b)(1)(ii)$)
- A-5—Model forms for government agencies ($\S 205.15(d)(1)$ and (2))

A–1—Model Clauses For Unsolicited Issuance ($\S 205.5(B)(2)$)

(a) Accounts using cards. You cannot use the enclosed card to transfer money into or out of your account until we have validated it. If you do not want to use the card, please (destroy it at once by cutting it in half).

[Financial institution may add validation instructions here.]

(b) Accounts using codes. You cannot use the enclosed code to transfer money into or out of your account until we have validated it. If you do not want to use the code, please (destroy this notice at once).

[Financial institution may add validation instructions here.]

A-2—Model Clauses For Initial Disclosures (§205.7(b))

(a) Consumer Liability (§205.7(b)(1)). (Tell us AT ONCE if you believe your [card] [code]